

# Moving Users Profiles from one GV File System to another



## Version History

Date	Version	Release by	Reason for changes
01-06-2015	1.0	Andy Gingell	Document originated (1 <sup>st</sup> proposal)
17-12-2016	2.0	Jon Metcalf	Updated for XF re-brand
27-06-2018	2.1	Jon Metcalf	Updated fo V3.0.1.10
14-05-2019	2.2	Jon Metcalf	GV re-brand & update for V4.0.0.20
30-07-2019	2.3	Jon Metcalf	Update for V4.0.1.2
08-03-2021	2.4	Jon Metcalf	Rebrand and update for V4.1.0.10

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## 1. Introduction

It is often useful to be able to move a User Profile generated on one GV File, to another GV File system. The following procedure explains how to achieve this.

Before attempting to move the Profile, it is recommended that the GV File system that contains the Profiles to be copied, is running the same version of GV File code as the recipient GV File system.

If the GV File system that contains the Profiles to be copied, is down level, the existing User Profiles will be Migrated to the new version of code, when the GV File System is upgraded. This happens automatically as part of the upgrade process.

The procedure may also be extended to include Watch Folder Configurations.

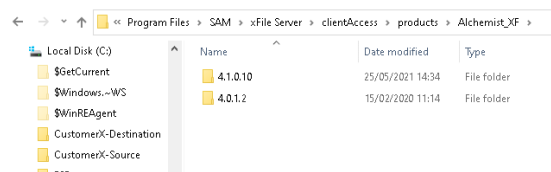
## 2. Moving User Profiles, Procedure:

1. On the GV File host machine (the machine where the GV File Server is running), navigate to the **user profiles** folder:

C:\Program Files\SAM\xFile Server\ClientAccess\products\Alchemist\_XF\4.1.0.10\user\_profiles

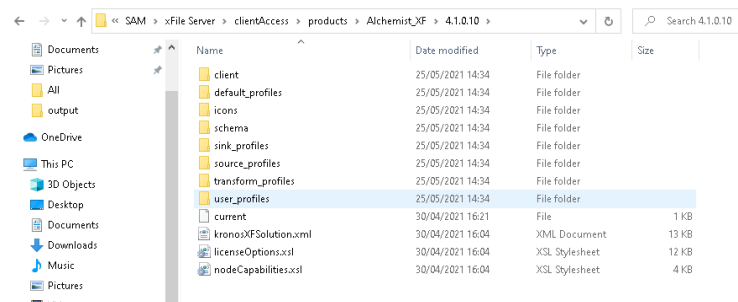
Note that the paths still refer to SAM and xFile – this is normal.

When the folder **Alchemist File** (or **Quasar File**, or **Kronos File**, where relevant) is reached, this folder will contain folders for all the previous versions of Alchemist File installed on the host machine:

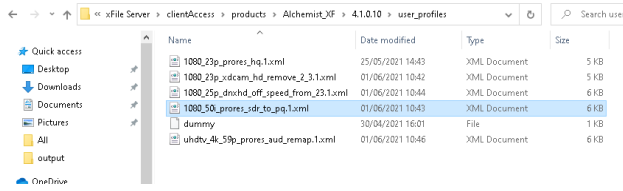


The latest version folder should be selected. In this example the folder 4.1.0.10 would be selected.

Navigate on down to the **user-profiles** folder:



2. Locate the User Profile you wish to export to another system:



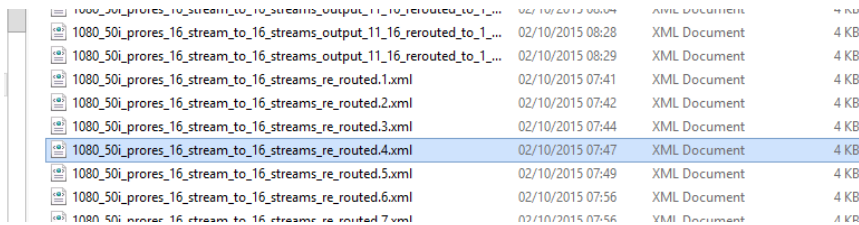
Copy this XML file and save it to a convenient location.

3. Repeat the above procedure, part 1, on the Alchemist File host machine that is to be the recipient of the copied User Profile.
4. Paste the copied User Profile into User Profiles folder.
5. If the GV File Client is running, close it, then re-open.

The copied User Profile will now available for use on the second Alchemist File system.

The procedure is now complete.

**Note:** A User Profile that is edited and renamed, when viewed in the User Profile folder, will still retain its original User Profile name. The XML file will not update its name as specified in the Alchemist File Client. The original name will be appended with an iterating numeral each time it is renamed:



In this example, the highlighted User Profile has been edited and renamed an additional three times, but the XML file still retains the original name.