



TX/Dashboard User Manual

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1. Grass Valley Product Support

Contact information: <http://www.grassvalley.com/support/contact>

U.S Technical Support: +1 800-547-4989 or +1 530 478 4148 or E-mail: Please use our online form

All other countries Technical Support: +800 80 80 20 20 or +33 1 48 25 20 20 or E-mail:

callcentre@grassvalley.com

FAQ: <http://grassvalley.novosolutions.net/>

Training: https://grassvalley.csod.com/LMS/catalog/Main.aspx?tab_page_id=-67&tab_id=6



Documentation can be found on the Grassvalley website > Resources > Documentation Library > Smart Playout Center.

2. About this document

This document applies to TX/Dashboard release 1.2.

3. Credentials

The default credentials for TX/MAM are:

Via the web interface:

User: sysdba

Password: masterkey

4. Starting TX/Dashboard

To start TX/Dashboard, open a web browser and enter the TX/MAM servers' virtual IP-address/[txdashboard](#).

Example: <http://10.250.51.16/txdashboard>



Note that you need to have access rights to TX/Dashboard. These rights are set in TX/MAM.

5. About

Click the **About** option to view TX/Dashboard version and release info.

6. Channels

The screenshot displays the TX/DASHBOARD interface. At the top left is the logo and text "grass valley | TX/DASHBOARD". At the top right are links for "Profile", "Logout", and "About", with "Logged as: sysdba" below them. A left sidebar contains menu items: "Channels", "Options", "Commands", "Services", and "Log". The main content area is divided into three sections:

- CHANNELS:** Lists three channels, all with green status indicators:
 - Channel 1 (10.250.51.253)
 - Preview 1 (10.250.51.253)
 - Record 1 (10.250.50.83)
- SERVICES:** Lists several services, each with a green status indicator and control buttons (start, stop, restart):
 - database (database v2.41)
 - dataserver (dataserver - v3.82)
 - encoderd (encoderd v4.12)
 - firebird (firebird LI-V2.5.1.26351)
 - nexos (nexos-v3.2-beta8 (Oct 9 2012 08:40:54))
 - playout_distri (playout_distri - v3.86)
 - pt_guard (pt_guard v1.2)
 - schedulesync0 (schedulesync - v1.45)
 - sequencer0 (sequencer - v2.97.5)
- CHANNEL LOG:** A table showing logging for the selected channel.

Date	User	Message
18.12.2012 16:22:32	sysdba	COMMAND pt_guard start
18.12.2012 16:22:30	sysdba	Connected successfull
18.12.2012 16:21:32	sysdba	COMMAND dataserver start
18.12.2012 16:21:30	sysdba	Connected successfull
18.12.2012 16:17:23	sysdba	COMMAND dataserver stop
18.12.2012 16:17:21	sysdba	Connected successfull
18.12.2012 16:15:30	sysdba	COMMAND dataserver start
18.12.2012 16:15:27	sysdba	Connected successfull
18.12.2012 16:14:56	sysdba	COMMAND dataserver restart
18.12.2012 16:14:54	sysdba	Connected successfull

At the bottom of the Channel Log section, there are navigation controls: "First | < Previous | 1 | Next > | Last" and "Page 1 of 1".

- Click the **Channels** menu item to view Channels, the Services running on them and their status:
 - green: OK
 - red: error
 - grey: not configured
- Click the **start/stop/restart** options to start, stop or restart a Service.

The CHANNEL LOG section shows the Channel's logging.

7. Options

- **Allow forgot password:** not used
- **Type of recovery password:** not used
- **Caching:** Flush application cache

8. Commands

Lists available commands and services. To edit, select a command from the list. You can edit following fields:

- To modify the description, edit in the **Description** box.
- To allow TX/MAM User groups to execute commands or services, select the applicable User groups under **Allowed commands**.
- Select the **Service** option to add the command or service to the **Channel > Services** list.
- Click **Save** to save changes, **Cancel** to discard.

9. Services


This page lists Channels and Services. You can click a Service to update.

10. Log

Shows logging for all Channels.

11. Support Tool

View log files for the selected Channel:

- Go to **Channels** and click the  icon for the appropriate Channel.
 - You can specify **Date**, **Time** and **Extra info**, for example SFDC case number
- Click **Get Logs** to retrieve log files.
- **To download the supportfile click HERE:** you can download or open the log file (tar-format).
- Click **Abort** to cancel.