



IPVU

VERSION 2.1.1

Release Notes

13-03068-030-M00 AD

2020-10-28

www.grassvalley.com

FCC Compliance

In order to comply with FCC/CFR47: Part 15 regulations, it is necessary to use high-quality, triple-screened Media or Monitor cable assemblies with integrated ferrite suppression at both ends.

Patent Information

This product may be protected by one or more patents.

For further information, please visit: www.grassvalley.com/patents/

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|-------------|---------------------|
| Title | IPVU Release Notes |
| Part Number | 13-03068-030-M00 AD |
| Revision | 2020-10-28, 14:05 |

Important Safety Information

This section provides important safety guidelines for operators and service personnel. Specific warnings and cautions appear throughout the manual where they apply. Please read and follow this important information, especially those instructions related to the risk of electric shock or injury to persons.

Symbols and Their Meanings



Indicates that dangerous high voltage is present within the equipment enclosure that may be of sufficient magnitude to constitute a risk of electric shock.



Indicates that the user, operator or service technician should refer to the product manuals for important operating, maintenance, or service instructions.



This is a prompt to note the fuse rating when replacing fuses. The fuse referenced in the text must be replaced with one having the ratings indicated.



Identifies a protective grounding terminal which must be connected to earth ground prior to making any other equipment connections.



Identifies an external protective grounding terminal which may be connected to earth ground as a supplement to an internal grounding terminal.



Indicates that static sensitive components are present, which may be damaged by electrostatic discharge. Use anti-static procedures, equipment and surfaces during servicing.



Indicates that the equipment has more than one power supply cord, and that all power supply cords must be disconnected before servicing to avoid electric shock.



The presence of this symbol in or on Grass Valley equipment means that it has been tested and certified as complying with applicable Underwriters Laboratory (UL) regulations and recommendations for USA.



The presence of this symbol in or on Grass Valley equipment means that it has been tested and certified as complying with applicable Canadian Standard Association (CSA) regulations and recommendations for USA/Canada.



The presence of this symbol in or on Grass Valley equipment means that it has been tested and certified as complying with applicable Underwriters Laboratory (UL) regulations and recommendations for USA/Canada.



The presence of this symbol in or on Grass Valley equipment means that it has been tested and certified as complying with applicable Intertek Testing Services regulations and recommendations for USA/Canada.



The presence of this symbol in or on Grass Valley product means that it complies with all applicable European Union (CE) directives.



The presence of this symbol in or on Grass Valley product means that it complies with safety of laser product applicable standards.

Warnings



A warning indicates a possible hazard to personnel, which may cause injury or death. Observe the following general warnings when using or working on this equipment:

- Appropriately listed/certified mains supply power cords must be used for the connection of the equipment to the rated mains voltage.
- This product relies on the building's installation for short-circuit (over-current) protection. Ensure that a fuse or circuit breaker for the rated mains voltage is used on the phase conductors.
- Any instructions in this manual that require opening the equipment cover or enclosure are for use by qualified service personnel only.
- Do not operate the equipment in wet or damp conditions.
- This equipment is grounded through the grounding conductor of the power cords. To avoid electrical shock, plug the power cords into a properly wired receptacle before connecting the equipment inputs or outputs.
- Route power cords and other cables so they are not likely to be damaged. Properly support heavy cable bundles to avoid connector damage.
- Disconnect power before cleaning the equipment. Do not use liquid or aerosol cleaners; use only a damp cloth.
- Dangerous voltages may exist at several points in this equipment. To avoid injury, do not touch exposed connections and components while power is on.
- High leakage current may be present. Earth connection of product is essential before connecting power.
- Prior to servicing, remove jewelry such as rings, watches, and other metallic objects.
- To avoid fire hazard, use only the fuse type and rating specified in the service instructions for this product, or on the equipment.
- To avoid explosion, do not operate this equipment in an explosive atmosphere.
- Use proper lift points. Do not use door latches to lift or move equipment.
- Avoid mechanical hazards. Allow all rotating devices to come to a stop before servicing.
- Have qualified service personnel perform safety checks after any service.

Cautions



A caution indicates a possible hazard to equipment that could result in equipment damage. Observe the following cautions when operating or working on this equipment:

- This equipment is meant to be installed in a restricted access location.
- When installing this equipment, do not attach the power cord to building surfaces.
- Products that have no on/off switch, and use an external power supply must be installed in proximity to a main power outlet that is easily accessible.
- Use the correct voltage setting. If this product lacks auto-ranging power supplies, before applying power ensure that each power supply is set to match the power source.
- Provide proper ventilation. To prevent product overheating, provide equipment ventilation in accordance with the installation instructions.
- Do not operate with suspected equipment failure. If you suspect product damage or equipment failure, have the equipment inspected by qualified service personnel.
- To reduce the risk of electric shock, do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so. Refer all servicing to qualified service personnel.
- This unit may have more than one power supply cord. Disconnect all power supply cords before servicing to avoid electric shock.
- Follow static precautions at all times when handling this equipment. Servicing should be done in a static-free environment.
- To reduce the risk of electric shock, plug each power supply cord into separate branch circuits employing separate service grounds.

Electrostatic Discharge (ESD) Protection



Electrostatic discharge occurs when electronic components are improperly handled and can result in intermittent failure or complete damage adversely affecting an electrical circuit. When you remove and replace any card from a frame always follow ESD-prevention procedures:

- Ensure that the frame is electrically connected to earth ground through the power cord or any other means if available.
- Wear an ESD wrist strap ensuring that it makes good skin contact. Connect the grounding clip to an *unpainted surface* of the chassis frame to safely ground unwanted ESD voltages. If no wrist strap is available, ground yourself by touching the *unpainted* metal part of the chassis.
- For safety, periodically check the resistance value of the antistatic strap, which should be between 1 and 10 megohms.
- When temporarily storing a card make sure it is placed in an ESD bag.
- Cards in an earth grounded metal frame or casing do not require any special ESD protection.

Battery Handling



This product may include a backup battery. There is a danger of explosion if the battery is replaced incorrectly. Replace the battery only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions. Before disposing of your Grass Valley equipment, please review the *Disposal and Recycling Information* at:

http://www.grassvalley.com/assets/media/5692/Take-Back_Instructions.pdf

Mesures de sécurité et avis importants

La présente section fournit des consignes de sécurité importantes pour les opérateurs et le personnel de service. Des avertissements ou mises en garde spécifiques figurent dans le manuel, dans les sections où ils s'appliquent. Prenez le temps de bien lire les consignes et assurez-vous de les respecter, en particulier celles qui sont destinées à prévenir les décharges électriques ou les blessures.

Signification des symboles utilisés



Signale la présence d'une tension élevée et dangereuse dans le boîtier de l'équipement ; cette tension peut être suffisante pour constituer un risque de décharge électrique.



Avertit l'utilisateur, l'opérateur ou le technicien de maintenance que des instructions importantes relatives à l'utilisation et à l'entretien se trouvent dans la documentation accompagnant l'équipement.



Invite l'utilisateur, l'opérateur ou le technicien de maintenance à prendre note du calibre du fusible lors du remplacement de ce dernier. Le fusible auquel il est fait référence dans le texte doit être remplacé par un fusible du même calibre.



Identifie une borne de mise à la terre de protection. Il faut relier cette borne à la terre avant d'effectuer toute autre connexion à l'équipement.



Identifie une borne de mise à la terre externe qui peut être connectée en tant que borne de mise à la terre supplémentaire.



Signale la présence de composants sensibles à l'électricité statique et qui sont susceptibles d'être endommagés par une décharge électrostatique. Utilisez des procédures, des équipements et des surfaces antistatiques durant les interventions d'entretien.



Le symbole ci-contre signifie que l'appareil comporte plus d'un cordon d'alimentation et qu'il faut débrancher tous les cordons d'alimentation avant toute opération d'entretien, afin de prévenir les chocs électriques.



La marque UL certifie que l'appareil visé a été testé par Underwriters Laboratory (UL) et reconnu conforme aux exigences applicables en matière de sécurité électrique en vigueur au Canada et aux États-Unis.



La marque C-CSA-US certifie que l'appareil visé a été testé par l'Association canadienne de normalisation (CSA) et reconnu conforme aux exigences applicables en matière de sécurité électrique en vigueur au Canada et aux États-Unis.



La marque C-UL-US certifie que l'appareil visé a été testé par Underwriters Laboratory (UL) et reconnu conforme aux exigences applicables en matière de sécurité électrique en vigueur au Canada et aux États-Unis.



La marque ETL Listed d'Intertek pour le marché Nord-Américain certifie que l'appareil visé a été testé par Intertek et reconnu conforme aux exigences applicables en matière de sécurité électrique en vigueur au Canada et aux États-Unis.



Le marquage CE indique que l'appareil visé est conforme aux exigences essentielles des directives applicables de l'Union européenne en matière de sécurité électrique, de compatibilité électromagnétique et de conformité environnementale.



Le symbole ci-contre sur un appareil Grass Valley ou à l'intérieur de l'appareil indique qu'il est conforme aux normes applicables en matière de sécurité laser.

Avertissements



Les avertissements signalent des conditions ou des pratiques susceptibles d'occasionner des blessures graves, voire fatales. Veuillez vous familiariser avec les avertissements d'ordre général ci-dessous :

- Un cordon d'alimentation dûment homologué doit être utilisé pour connecter l'appareil à une tension de secteur de 120 V CA ou 240 V CA.
- La protection de ce produit contre les courts-circuits (surintensités) dépend de l'installation électrique du bâtiment. Assurez-vous qu'un fusible ou un disjoncteur pour 120 V CA ou 240 V CA est utilisé sur les conducteurs de phase.
- Dans le présent manuel, toutes les instructions qui nécessitent d'ouvrir le couvercle de l'équipement sont destinées exclusivement au personnel technique qualifié.
- N'utilisez pas cet appareil dans un environnement humide.
- Cet équipement est mis à la terre par le conducteur de mise à la terre des cordons d'alimentation. Pour éviter les chocs électriques, branchez les cordons d'alimentation sur une prise correctement câblée avant de brancher les entrées et sorties de l'équipement.
- Acheminez les cordons d'alimentation et autres câbles de façon à ce qu'ils ne risquent pas d'être endommagés. Supportez correctement les enroulements de câbles afin de ne pas endommager les connecteurs.

- Coupez l'alimentation avant de nettoyer l'équipement. Ne pas utiliser de nettoyeurs liquides ou en aérosol. Utilisez uniquement un chiffon humide.
- Des tensions dangereuses peuvent exister en plusieurs points dans cet équipement. Pour éviter toute blessure, ne touchez pas aux connexions ou aux composants exposés lorsque l'appareil est sous tension.
- Avant de procéder à toute opération d'entretien ou de dépannage, enlevez tous vos bijoux (notamment vos bagues, votre montre et autres objets métalliques).
- Pour éviter tout risque d'incendie, utilisez uniquement les fusibles du type et du calibre indiqués sur l'équipement ou dans la documentation qui l'accompagne.
- Ne pas utiliser cet appareil dans une atmosphère explosive.
- Présence possible de courants de fuite. Un raccordement à la masse est indispensable avant la mise sous tension.
- Après tout travail d'entretien ou de réparation, faites effectuer des contrôles de sécurité par le personnel technique qualifié.

Mises en garde



Les mises en garde signalent des conditions ou des pratiques susceptibles d'endommager l'équipement. Veuillez vous familiariser avec les mises en garde ci-dessous :

- L'appareil est conçu pour être installé dans un endroit à accès restreint.
- Au moment d'installer l'équipement, ne fixez pas les cordons d'alimentation aux surfaces intérieures de l'édifice.
- Les produits qui n'ont pas d'interrupteur marche-arrêt et qui disposent d'une source d'alimentation externe doivent être installés à proximité d'une prise de courant facile d'accès.
- Si l'équipement n'est pas pourvu d'un module d'alimentation auto-adaptable, vérifiez la configuration de chacun des modules d'alimentation avant de les mettre sous tension.
- Assurez une ventilation adéquate. Pour éviter toute surchauffe du produit, assurez une ventilation de l'équipement conformément aux instructions d'installation.
- N'utilisez pas l'équipement si vous suspectez un dysfonctionnement du produit. Faites-le inspecter par un technicien qualifié.
- Pour réduire le risque de choc électrique, n'effectuez pas de réparations autres que celles qui sont décrites dans le présent manuel, sauf si vous êtes qualifié pour le faire. Confiez les réparations à un technicien qualifié. La maintenance doit se réaliser dans un milieu libre d'électricité statique.
- L'appareil peut comporter plus d'un cordon d'alimentation. Afin de prévenir les chocs électriques, débranchez tous les cordons d'alimentation avant toute opération d'entretien.
- Veillez à toujours prendre les mesures de protection antistatique appropriées quand vous manipulez l'équipement.
- Pour réduire le risque de choc électrique, branchez chaque cordon d'alimentation dans des circuits de dérivation distincts utilisant des zones de service distinctes.

Protection contre les décharges électrostatiques (DES)



Une décharge électrostatique peut se produire lorsque des composants électroniques ne sont pas manipulés de manière adéquate, ce qui peut entraîner des défaillances intermittentes ou endommager irrémédiablement un circuit électrique. Au moment de remplacer une carte dans un châssis, prenez toujours les mesures de protection antistatique appropriées :

- Assurez-vous que le châssis est relié électriquement à la terre par le cordon d'alimentation ou tout autre moyen disponible.
- Portez un bracelet antistatique et assurez-vous qu'il est bien en contact avec la peau. Connectez la pince de masse à une *surface non peinte* du châssis pour détourner à la terre toute tension électrostatique indésirable. En l'absence de bracelet antistatique, déchargez l'électricité statique de votre corps en touchant une surface métallique *non peinte* du châssis.
- Pour plus de sécurité, vérifiez périodiquement la valeur de résistance du bracelet antistatique. Elle doit se situer entre 1 et 10 mégohms.
- Si vous devez mettre une carte de côté, assurez-vous de la ranger dans un sac protecteur antistatique.
- Les cartes qui sont reliées à un châssis ou boîtier métallique mis à la terre ne nécessitent pas de protection antistatique spéciale.

Manipulation de la pile



Ce produit peut inclure une pile de sauvegarde. Il y a un risque d'explosion si la pile est remplacée de manière incorrecte. Remplacez la pile uniquement par un modèle identique ou équivalent recommandé par le fabricant. Disposez des piles usagées conformément aux instructions du fabricant. Avant de vous séparer de votre équipement Grass Valley, veuillez consulter les *informations de mise au rebut et de recyclage* à :

http://www.grassvalley.com/assets/media/5692/Take-Back_Instructions.pdf

Environmental Information

European (CE) WEEE directive.



This symbol on the product(s) means that at the end of life disposal it should not be mixed with general waste.

Visit www.grassvalley.com for recycling information.

Grass Valley believes this environmental information to be correct but cannot guarantee its completeness or accuracy since it is based on data received from sources outside our company. All specifications are subject to change without notice.

If you have questions about Grass Valley environmental and social involvement (WEEE, RoHS, REACH, etc.), please contact us at environment@grassvalley.com.

Lithium Batteries

Battery Warning

CAUTION

This equipment contains a lithium battery.
There is a danger of explosion if this is replaced incorrectly.
Replace only with the same or equivalent type.
Dispose of used batteries according to the manufacturer's instructions.
Batteries **shall only** be replaced by trained service technicians.

Your Grass Valley equipment usually comes with at least one button battery located on the main printed circuit board. The batteries are used for backup and should not need to be replaced during the lifetime of the equipment.

Battery Disposal

Before disposing of your Grass Valley equipment, please remove the battery as follows:

- 1 Make sure the AC adapter / power Cord is unplugged from the power outlet.
- 2 Remove the protective cover from your equipment.
- 3 Gently remove the battery from its holder using a blunt instrument for leverage such as a screwdriver if necessary. In some cases the battery will need to be desoldered from the PCB.
- 4 Dispose of the battery and equipment according to your local environmental laws and guidelines.

WARNING

- Be careful not to short-circuit the battery by adhering to the appropriate safe handling practices.
 - Do not dispose of batteries in a fire as they may explode.
 - Batteries may explode if damaged or overheated.
 - Do not dismantle, open or shred batteries.
 - In the event of a battery leak, do not allow battery liquid to come in contact with skin or eyes.
 - Seek medical help immediately in case of ingestion, inhalation, skin or eye contact, or suspected exposure to the contents of an opened battery.
-

Laser Safety - Fiber Output SFP and QSFP Modules Warning

LASER SAFETY



The average optical output power does not exceed 0 dBm (1mW) under normal operating conditions. Unused optical outputs should be covered to prevent direct exposure to the laser beam.

Even though the power of these lasers is low, the beam should be treated with caution and common sense because it is intense and concentrated. Laser radiation can cause irreversible and permanent damage of eyesight. Please read the following guidelines carefully:

- Make sure that a fiber is connected to the board's fiber outputs before power is applied. If a fiber cable (e.g. patchcord) is already connected to an output, make sure that the cable's other end is connected, too, before powering up the board.
- **Do not** look in the end of a fiber to see if light is coming out. The laser wavelengths being used are totally invisible to the human eye and can cause permanent damage. Always use optical instrumentation, such as an optical power meter, to verify light output.

Mains Supply Voltage (only add if applicable)

Before connecting the equipment, observe the safety warnings section and ensure that the local mains supply is within the rating stated on the rear of the equipment.

Safety and EMC Standards

This equipment complies with the following standards:

Safety Standards



Information Technology Equipment - Safety Part 1

EN60950-1: 2006

Safety of Information Technology Equipment Including Electrical Business Equipment.

UL1419 (4th Edition)

Standard for Safety – Professional Video and Audio equipment (UL file number E193966)

EMC Standards

This unit conforms to the following standards:

EN55032:2015 (Class A)

Electromagnetic Compatibility of multimedia equipment - Emission requirements

EN61000-3-2:2014 (Class A)

Electromagnetic Compatibility - Limits for harmonic current emissions

EN61000-3-3:2013

Electromagnetic Compatibility - Limits of voltage changes, voltage fluctuations and flicker

EN55103-2:2009 (Environment E2)

Electromagnetic Compatibility, Product family standard for audio, video, audio-visual and entertainment lighting control apparatus for professional use. Part 2. Immunity

WARNING

This equipment is compliant with Class A of CISPR 32. In a residential environment this equipment may cause radio interference.

FCC / CFR 47:Part 15 (Class A)

Federal Communications Commission Rules Part 15, Subpart B

Caution to the user that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications.

Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

EMC Performance of Cables and Connectors

Grass Valley products are designed to meet or exceed the requirements of the appropriate European EMC standards. In order to achieve this performance in real installations it is essential to use cables and connectors with good EMC characteristics.

All signal connections (including remote control connections) shall be made with screened cables terminated in connectors having a metal shell. The cable screen shall have a large-area contact with the metal shell.

SIGNAL/DATA PORTS

For unconnected signal/data ports on the unit, fit shielding covers. For example, fit EMI blanking covers to SFP+ type ports; and fit 75 Ω RF terminators to BNC type ports.

COAXIAL CABLES

Coaxial cables connections (particularly serial digital video connections) shall be made with high-quality double-screened coaxial cables such as Belden 8281 or BBC type PSF1/2M, Belden 1694A (for 3Gbps), and Belden 4794A (for 12Gbps).

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Installation and Network Requirements

This section details the requirements that must be met prior to installing or upgrading a system with the current version of RollCall for use with an IPVU. It also provides upgrading and configuration guidelines, as well as tips to improve performance.

Hardware Requirements

System Requirements for running the RollCall Client

The client platform must meet the following system specifications for optimal performance:

| | |
|------------------|---|
| Operating system | Microsoft Windows 10, Windows 8.1, Windows 8, or Windows 7 |
| Processor | Intel Core i3, the minimum required by the operating system, or better |
| Memory | 8 GB RAM minimum, the minimum required by the operating system, or more |
| Disk Space | The minimum required by the operating system plus one GB, or more |

Network Requirements

Users can access the IPVU from a client PC using RollCall.

It is recommended that the IPVU be installed on a dedicated LAN, using the existing security infrastructure. A qualified system administrator should verify that the setup follows the security standards of your organization. Refer to the *IPVU Installation Guide* for RollCall software installation information.

TCP/UDP Port Usage

Certain ports must be open on the management network. This information can be found under **Port Usage** in the *RollCall V4 Suite & RollCall Lite Installation Guide*.

| Port Number | Application / Protocol |
|------------------------------|---|
| 80 | Web port needs to be available to the IPVU in order to access the web administration page. Communication with some devices and services is done via REST (Cisco DCNM, Densité Manager, AMWA NMOS). |
| 3210 3211 4040 4041 | Possible ports used for NMOS. These are typical port numbers that may not reflect your current installation. See the <i>IPVU Installation Guide</i> for more information about the registration and query port settings you are using for NMOS. |

Equipment Interoperability Incompatibility

While IPVU can integrate with a wide range of equipment, this does not guarantee interoperability between equipment. Always consult product datasheets to ensure that common signal types are supported by both pieces of equipment for interoperability.

Documentation

You can obtain the latest version of the Release Notes and all manuals from the Documentation Library section of Grass Valley's website.

2 Release Notes

The *IPVU Release Notes* guide includes lists of new features and enhancements, bugs fixed, as well as known issues and limitations associated with the latest version of the RollCall software.

Overview

IPVU version 2.1.1 is a minor release containing bug fix (see [Bugs Fixed](#), on page 19). Except for these Release Notes, no changes have been made to earlier documentation, which remains valid for this release.

Before Upgrading IPVU

Backup the IPVU configuration to your local PC before you perform a IPVU software upgrade so that you can return to the previous IPVU software version if necessary. Refer to **Save** and **Restore** in the *RollCall Control Panel User Manual*, available for download from the Grass Valley website.

New Features, Enhancements, and Bugs Fixed in IPVU

The following is a list of IPVU features and enhancements. The most recent items are marked with a star (★) symbol.

IPVU Version 2.1.1

Bugs Fixed

- ★ [Ref.#IPVU-1443] **Java node timeout error "code":500,"error":"Timeout waiting for RECEIVER_STAGE_SET_DONE message from websocket endpoint":** the NMOS node timeout has been increased to 4 seconds to resolve this issue.

IPVU Version 2.1.0

New Features and Enhancements

- [Ref. #PEG-10342] **DNS-SD Support for the NMOS registry discovery:** IPVU can now automatically discover an NMOS registry via DNS-SD given the DNS server and search domain. You also have the option to set a static NMOS registry URL if desired.
- **IPVU supports ST 2022-6, video essence only:** The IPVU can now receive SMPTE ST 2022-6 flows, however it does not support neither audio nor ancillary essences for this flow type. Only the video essence of this flow type is supported.

-
- **IPVU supports logging:** The IPVU now supports logging of a wide range of operating parameters. You can now select any of these parameters to send to a logging server such as GV Orbit.

IPVU Version 2.0.0

New Features and Enhancements

- [Ref.#IPVU-399] **Fan Status is available:** the Fan Status is available in Rollcall's "System Status" page. When the fan is working normally, then the status is "OK". When the fan is not working properly, the status is "FAIL".
- [Ref.#IPVU-973] **Override of the MONITOR OUTPUT static HDR metadata infoframe value:** in RollCall, the MONITOR OUTPUT HDR-related metadata in the infoframe can be manually overridden to better support HDR.
- [Ref.#IPVU-1065] **UHD quad link/stream - SQD is supported:** the ability to display a UHD-4K square division signal is now supported.

Bugs Fixed

- [Ref.#IPVU-993] **IPVU Counters Page has been updated:** from Rollcall's "Counter" page, you can clear all counters relevant to an IPVU. All counters that were irrelevant to an IPVU have been removed.

IPVU Version 1.0.0

This is the first release.

Known Issues and Limitations

The following is a list of known issues and limitations associated with IPVU. The star (★) symbol indicates a new issue in IPVU version 2.1.1.

- [Ref. #IPVU-965] **In Rollcall, the RTP Discontinuity count failed with single dropped packets:** RollCall's RTP Discontinuity counter sometimes does not register a single dropped packet. When more than one packet is dropped then the counter does increment.
- [Ref. #IPVU-963] **When using PTP Multicast with ST 2022-7 and switching between ports may result in a glitch:** when using ST 2022-7 and are switching between media ports, a short (~1 sec.) glitch may occur due to the time of the PTP receiver to sync with the alternate media port grandmaster.
- [Ref. #IPVU-961] **The message timeout counter in the "Time Sync Configuration" panel does not count.**
- [Ref. #IPVU-948] **IPVU may not lock when inserting the primary media link after bootup:** the IPVU might not lock or boot when inserting primary media link after power-up.
- If this happens, connect the primary Media 1 port and then power cycle the IPVU (disconnect power from the IPVU for at least 5 seconds).
- [Ref. #IPVU-879] **The "Auto" option in Rollcall's Receiver Video standard parameter is not functional:** you must select the appropriate video format such as 1080i or 720p.
- [Ref.#IPVU-1289] **Monitor Out Audio is fixed to 2 channels:** The audio of the Monitor Outputs are fixed to 2 channels: Left and Right.



Grass Valley Technical Support

For technical assistance, contact our international support center, at 1-800-547-8949 (US and Canada) or +1-530-478-4148.

To obtain a local phone number for the support center nearest you, consult the Contact Us section of Grass Valley's website (www.grassvalley.com).

An online form for e-mail contact is also available from the website.

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