



# Jupiter

## ROUTER CONTROL SYSTEM

Release Notes Addendum  
Software Version 7.9.1

# Contacting Grass Valley

<b>International Support Centers</b>	<b>France 24 x 7</b>	+800 8080 2020 or +33 1 48 25 20 20	<b>United States/Canada 24 x 7</b>	+1 800 547 8949 or +1 530 478 4148
<b>Local Support Centers (available during normal business hours)</b>	<b>Asia</b>	<b>Hong Kong, Taiwan, Korea, Macau:</b> +852 2531 3058 <b>Indian Subcontinent:</b> +91 22 24933476 <b>Southeast Asia/Malaysia:</b> +603 7805 3884 <b>Southeast Asia/Singapore:</b> +65 6379 1313 <b>China:</b> +861 0660 159 450 <b>Japan:</b> +81 3 5484 6868		
		<b>Australia and New Zealand:</b> +61 1300 721 495	<b>Central/South America:</b> +55 11 5509 3443	
		<b>Middle East:</b> +971 4 299 64 40 <b>Near East and Africa:</b> +800 8080 2020 or +33 1 48 25 20 20		
	<b>Europe</b>	<b>Belarus, Russia, Tadzikistan, Ukraine, Uzbekistan:</b> +7 095 2580924 225 <b>Switzerland:</b> +41 1 487 80 02 <b>S. Europe/Italy-Roma:</b> +39 06 87 20 35 28 <b>-Milan:</b> +39 02 48 41 46 58 <b>S. Europe/Spain:</b> +34 91 512 03 50 <b>Benelux/Belgium:</b> +32 (0) 2 334 90 30 <b>Benelux/Netherlands:</b> +31 (0) 35 62 38 42 1 <b>N. Europe:</b> +45 45 96 88 70 <b>Germany, Austria, Eastern Europe:</b> +49 6150 104 444 <b>UK, Ireland, Israel:</b> +44 118 923 0499		

Copyright © Grass Valley USA, LLC. All rights reserved.  
This product may be covered by one or more U.S. and foreign patents.

## Grass Valley Web Site

The [www.grassvalley.com](http://www.grassvalley.com) web site offers the following:

**Online User Documentation** — Current versions of product catalogs, brochures, data sheets, ordering guides, planning guides, manuals, and release notes in .pdf format can be downloaded.

**FAQ Database** — Solutions to problems and troubleshooting efforts can be found by searching our Frequently Asked Questions (FAQ) database.

**Software Downloads** — Download software updates, drivers, and patches.



## END-OF-LIFE PRODUCT RECYCLING NOTICE

Grass Valley's innovation and excellence in product design also extends to the programs we've established to manage the recycling of our products. Grass Valley has developed a comprehensive end-of-life product take back program for recycle or disposal of end-of-life products. Our program meets the requirements of the European Union's WEEE Directive, the United States Environmental Protection Agency, and U.S. state and local agencies.

Grass Valley's end-of-life product take back program assures proper disposal by use of Best Available Technology. This program accepts any Grass Valley branded equipment. Upon request, a Certificate of Recycling or a Certificate of Destruction, depending on the ultimate disposition of the product, can be sent to the requester.

Grass Valley will be responsible for all costs associated with recycling and disposal, including freight. However, you are responsible for the removal of the equipment from your facility and packing the equipment to make it ready for pickup.



For further information on the Grass Valley product take back system please contact Grass Valley at + 800 80 80 20 20 or +33 1 48 25 20 20 from most other countries. In the U.S. and Canada please call 800-547-8949, and ask to be connected to the EH&S Department. Additional information concerning the program can be found at: [www.grassvalley.com/about/environmental-policy](http://www.grassvalley.com/about/environmental-policy)

001187401

# *Jupiter Release Notes Addendum*

This document provides information about issues corrected in the current and recent versions of the Jupiter software. In addition, issues known to exist in the current version are documented.

## **Corrected Issues in the 7.9.1 Version**

<b>CR</b>	<b>Correction</b>	<b>Area</b>
114666	Accuswitch now supports the DM-400 Off-Time field feature in the Switcher Description Table.	Accuswitch
114614	Switching between Master and Slave CM-4000s no longer causes switches to occur on logical levels in Concerto.	Accuswitch

## Known Issues/Limitations

As with any software package, some problems and/or limitations remain. Many of these are known and are detailed below.

Please note that the following description of these issues is not an agreement to correct or to modify them.

**WARNING** The Remote PC feature is no longer supported (since the 7.8.2 version of Jupiter) and may not work as desired due to changes in the Microsoft Windows operating system. Grass Valley has no control over the changes Microsoft implements. Furthermore, Grass Valley assumes no responsibility or liability for any continued use of this feature; the user of this feature assumes all risk and liability including, without limitation, lost profits, business interruption, or lost information.

CR	Problem/Limitation	Area
112263	The Remote PC feature is no longer supported. Grass Valley assumes no responsibility or liability for any continued use of this feature; the user of this feature assumes all risk and liability including, without limitation, lost profits, business interruption, or lost information.	Remote PC
113624	You must have a Static IP address when installing AccuSwitch to avoid configuration problems.	Installation
100552	Changes to the Time Standard table do not take effect until after rebooting the CM.	Configuration
66947	Only physical inputs between 000-999 can be used as Primary and Indirect sources	Configuration
110540	When a Take is made from an IP or GUI panel, occasionally the logger application does not correctly identify the panel that performed the Take.	Logger Application
113226	The log viewer will report the wrong CP number when an invalid switch request is received.	Logger Application
112866	Jupiter will not display the SAFE status for a Triton output that has been disconnected.	