

SiteConfig Systems Management Application Version 2.1 Release Notes

These release notes contain the most recent information and supersede previous publications, as of 25 October 2011. Check the Grass Valley website at www.grassvalley.com/docs for an updated version that contains additional important information.

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Grass Valley Product Support

To get technical assistance, check on the status of a question, or to report a new issue, contact Grass Valley Product Support via e-mail, the Web, or by phone or fax.

Web Technical Support

To access support information on the Web, visit the product support Web page on the Grass Valley Web site. You can download software or find solutions to problems.

World Wide Web: <http://www.grassvalley.com/support/>

Technical Support E-mail Address: gvgtechsupport@grassvalley.com

Grass Valley Knowledge Base: <http://grassvalley.novosolutions.net/>

In the Knowledge Base you can search by topic, search by product, or browse the Table of Contents to find Frequently Asked Questions (FAQ).

Telephone Support

Use the following information to contact Product Support by phone.

International Support Centers

Our international support centers are available 24 hours a day, 7 days a week.

Support Center	Toll free	In country
France	+800 80 80 20 20	+33 1 48 25 20 20
United States	+1 800 547 8949	+1 530 478 4148

Authorized Local Support Representative

A local support representative may be available in your country. To locate a support center during normal local business hours, refer to the following list. This list is regularly updated on the website for Grass Valley Product Support

(<http://www.grassvalley.com/support/contact/phone/>)

After-hours local phone support is also available for warranty and contract customers.

Region	Country	Telephone
Asia	China	+86 10 5883 7575
	Hong Kong, Taiwan, Korea, Macau	+852 2531 3058
	Japan	+81 3 6848 5561
	Southeast Asia - Malaysia	+603 7492 3303
	Southeast Asia - Singapore	+65 6379 1313

Region	Country	Telephone
Pacific	India	+91 22 676 10324
	Australia	1 300 721 495
	New Zealand	0800 846 676
	For callers outside Australia or New Zealand	+61 3 8540 3650
Central America, South America	All	+55 11 5509 3440
North America	North America, Mexico, Caribbean	+1 800 547 8949; +1 530 478 4148
Europe	UK, Ireland, Israel	+44 1189 230 499
	Benelux – Netherlands	+31 (0) 35 62 38 421
	Benelux – Belgium	+32 (0) 2 334 90 30
	France	+800 80 80 20 20; +33 1 48 25 20 20
	Germany, Austria, Eastern Europe	+49 6150 104 444
	Belarus, Russia, Tadjikistan, Ukraine, Uzbekistan	+7 495 258 09 20
	Northern Europe	+45 404 72 237
	Southern Europe – Italy	+39 06 87 20 35 28
	Southern Europe – Spain	+34 91 512 03 50
	Middle East, Near East, Africa	Middle East
Near East and Africa		+800 80 80 20 20; +33 1 48 25 20 20

Release Summary

These release notes contain the latest information about SiteConfig software and supersede previous publications. Check the Grass Valley website at www.grassvalley.com/docs for an updated version that contains additional important information. Also refer to K2 documentation and the *SiteConfig User Manual*.

What's new in version 2.1

This version of software includes several improvements, in addition to correcting some problems that were present in earlier releases.

Version 2.1

- Support added for Grass Valley's STRATUS™ Media Workflow Application Framework, which includes support for the following devices:
 - STRATUS Core Services Server
 - STRATUS PC
- Support added for the following:
 - Edius Edit Station
 - K2 PrimeTime Platform
- Default passwords change for Grass Valley products. Refer to [SiteConfig default credentials](#) on page 8.
- Use the following documents with this release:
 - *SiteConfig User Manual* part number 071-8693-03.
 - *SiteConfig Migration Instructions* part number 071-8705-01

Changes and features in previous releases

The following sections describe changes and features in past releases.

Version 1.4

- **Prerequisite files** — SiteConfig supports deployment of prerequisites that are not directly embedded in the product cab. Common prerequisite files are copied into the control point PC by running the "Grass Valley Prerequisite Files" installer. SiteConfig then deploys prerequisites on demand when a product cab indicates the need to do so.
- **Integration with Netcentral** — NetCentral 5.2 provides the ability to import a SiteConfig system description into the NetCentral tree view. For Aurora 7.x devices imported in this way, you can view additional role-based subsystem nodes and receive role-based messages in NetCentral. This feature requires that the Aurora device have PC monitoring software installed.

- Use the following documents with this release:
 - *SiteConfig User Manual* part number 071-8693-02.
 - *SiteConfig Migration Instructions* part number 071-8705-01

Version 1.3

- Support added for the following:
 - K2 Solo Media Server
- Use the following documents with this release:
 - *SiteConfig User Manual* part number 071-8693-01. This manual is valid for SiteConfig version 1.2 (which is the version number displayed on the cover) as well as version 1.3.
 - *SiteConfig Migration Instructions* part number 071-8705-00

Version 1.2

- Support added for the following:
 - K2 Appliance
 - Aurora DSM
 - Aurora Edit PC and Edit LD
 - Media Frame Server and MDI Server, BaseCamp Express
 - IEP
 - Aurora Proxy Encoder
 - Aurora SmartBin Server, Conform Server, Aurora FTP Server
 - Aurora Ingest and Playout Servers and Client PCs
- Use the following documents with this release:
 - *SiteConfig User Manual* part number 071-8693-01
 - *SiteConfig Migration Instructions* part number 071-8705-00

NOTE: *Version 1.2 was previously named 1.1.0.433.*

Version 1.1.0.425

- Support added for the following:
 - K2 Media Server
 - K2 Summit Production Client (SAN and Standalone)
 - K2 Media Client (SAN and Standalone)
 - Control Point PC

Version compatibility

Versions qualified for compatibility with this release of software are summarized in the following sections.

Compatible Grass Valley platforms and software versions

This release of SiteConfig software supports network configuration capabilities and deployment of SiteConfig software cab files on the following platforms and devices:

Device/platform	Comments
K2 Media Server	—
K2 Summit Production Client	SAN and Standalone
K2 Media Client	SAN and Standalone
K2 Solo Media Server	—
K2 Appliance	—
Control Point PC	—
Aurora DSM	—
Aurora Edit PC and Edit LD	—
Media Frame Server and MDI Server, BaseCamp Express	—
IEP	—
Aurora Proxy Encoder	—
Aurora SmartBin Server, Conform Server, Aurora FTP Server	—
Aurora Ingest and Playout Servers and Client PCs	—
STRATUS Core Services Servers and client PCs	—
K2 PrimeTime Platform	—
Edius Edit Station	—

Do not use this version of SiteConfig software to manage network configuration of devices or software deployment of installers not mentioned in the list above. The SiteConfig release notes in future versions of the software will specify additional devices and installers that can be managed by SiteConfig.

Compatible SiteConfig components

This release of SiteConfig software is compatible with the following components:

Component	Version	Comments
Discovery Agent	1.1.0.190	Lower versions are still compatible for device discovery. If you need an updated version to support configuration and software deployment features, the SiteConfig application prompts you to upgrade.
Grass Valley Prerequisite Files	1.0.0	The prerequisite files must be installed on the SiteConfig control point PC. Check your Grass Valley product release notes to determine if a later version is required.

SiteConfig default credentials

SiteConfig is pre-configured to use default credentials to access device types as follows:

SiteConfig versions lower than 2.1:

Device type	Username	Password
All K2 devices	Administrator	adminK2
All Aurora Browse (MediaFrame), Edit, Ingest, and Playout devices	Administrator	adminGV!

SiteConfig versions at 2.1 and higher:

Device type	Username	Password
All K2, STRATUS, Aurora Browse (MediaFrame), Edit, Ingest, and Playout devices	Administrator	adminGV!

NOTE: Username "GVadmin" might not be a member of the Administrators group and should therefore not be used as the SiteConfig credential to access devices.

Upgrading SiteConfig

This section contains the tasks necessary for the upgrade to this release of software.

About installing SiteConfig

SiteConfig uses a protocol that involves sending Ethernet broadcast messages to discover and configure devices. To enable this protocol to work correctly, there must be unrestricted network access between the PC that hosts SiteConfig and the devices to be discovered.

This is achieved if control network interfaces are all connected to the same switch or to multiple switches interconnected with ISLs/trunks. If your site requires that other switches and/or routers be in the network path, you must make sure that no restrictions are in place that block SiteConfig protocols.

Also, do not install SiteConfig on a PC on which a drive from a managed device is mapped as an administrative share (C\$). For example, if you have a PC set up to run anti-virus software and for this purpose you have network drives set up on the PC mapped to C\$ shares on devices, then do not use that PC to host SiteConfig and manage those devices.

For a given system, there should be just one instance of SiteConfig managing the system.

System requirements for SiteConfig host PC

The PC on which SiteConfig is installed must meet the following requirements:

Requirements	Comments
Operating system	Microsoft Windows (Must be a U.S. version): <ul style="list-style-type: none">• XP Professional Service Pack 2, Server 2003• Vista Enterprise Service Pack 1
RAM	Minimum 512 MB, 1 GB recommended
Graphics acceleration	Must have at least 128 MB memory
Processor	Pentium 4 or higher class, 2 GHz or greater
Hard disk space	400 MB
Microsoft .NET Framework	Version 4.0
Java JRE	1.3.1_12 and 1.4.2_05 or higher. Required for the HP Ethernet Switch configuration interface, which is used for K2 SANs.
XML	Microsoft XML 4 Service Pack 2 is required.

Installing/upgrading SiteConfig

Prerequisites:

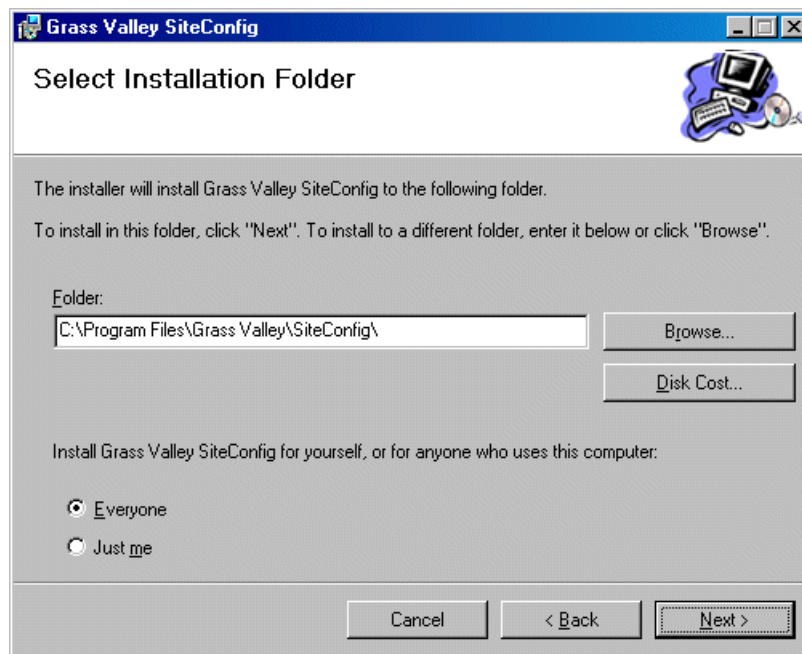
- The PC on which you are installing SiteConfig meets system requirements.

- The PC is connected to the LAN on which all the devices to be managed are connected.
 - There are no routed paths to the devices to be managed.
1. Procure SiteConfig installation files from the Grass Valley website or via other distribution mechanisms.

The following directory and files are required to install SiteConfig:

- *DotNetFx* directory
- *ProductFrameUISetup.msi*
- *setup.exe*

2. If you already have a version of SiteConfig installed, go to Windows **Add/Remove Programs** and uninstall it.
3. Double-click *setup.exe*.
The installation wizard opens.
4. Work through the wizard pages, clicking **Next** and **Finish**.



If the PC does not have the appropriate version of Microsoft .NET, the SiteConfig installation programs installs it.

5. Open the Windows operating system Services control panel on the PC and look for an entry called " ProductFrame Discovery Agent".
The Discovery Agent must be installed on the SiteConfig PC so that the PC can be discovered by SiteConfig and added to the system description as a managed device. This is necessary to ensure name resolution in SiteConfig's hosts file.
The Discovery Agent is also known as the Network Configuration Connect Kit. For example, in Windows Add/Remove Programs, it can be displayed as either Network Configuration Connect Kit or SiteConfig Discovery Agent.

6. Proceed as follows:
 - If the Discovery Agent is not installed, navigate to the SiteConfig install location's Discovery Agent Setup subdirectory and double-click the *DiscoveryAgentServiceSetup.msi* file. This launches the setup program and installs the Discovery Agent. Follow the setup wizard to complete installation. A restart is required after installation. Then continue with the next step in this procedure.
 - If the Discovery Agent is already installed, continue with the next step in this procedure.
7. If not already configured, configure the SiteConfig PC with a valid Ethernet IP address for the LAN using Windows Network Connections.
8. If you are not going to be using SiteConfig to manage system hosts files, put the system hosts file on the SiteConfig PC.

Install prerequisite files on the SiteConfig PC

Some software components share common prerequisite software. You must install a prerequisite software package on the SiteConfig PC to make the prerequisite software available for software deployment to devices.

1. Check release notes for the required version of prerequisite files, if any.
2. On the SiteConfig PC, open Windows Add/Remove programs and look for **Grass Valley Prerequisite Files**, then proceed as follows:
 - If the required version of prerequisite files is installed, do not proceed with this task.
 - If prerequisite files are not installed or are not at the required version, proceed with this task.
3. Procure the required prerequisite software installation file. The file name is *Prerequisite Files.msi*.
4. On the SiteConfig PC, run the installation file. The installation program copies prerequisite files to *C:\Program Files\Grass Valley\Prerequisite Files*.

Upgrading the Discovery Agent

Do this task after installing or upgrading the SiteConfig application.

Prerequisites for this task are as follows:

- Your devices are in one or more deployment groups

In this task you use the SiteConfig application to check the version of the Discovery Agent on your devices and upgrade the Discovery Agent if necessary.

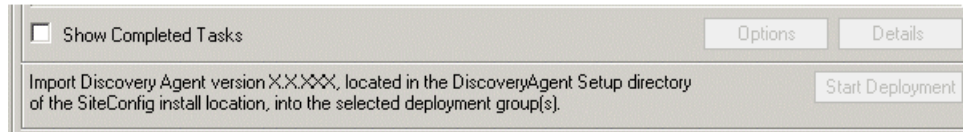
1. In the **Software Deployment | Deployment Groups** tree view, right-click the top-most node for the group or any individual device and select **Check Software**.

NOTE: *If you have access problems, verify that the administrator account on the device has credentials as currently configured in SiteConfig.*

The Check Software dialog box appears. SiteConfig searches for software on the selected device or devices and gathers information. Progress is reported.

2. When the check is complete, close the Check Software dialog box.

3. Select a software deployment group and check the area next to the Start Deployment button for a message.



Proceed as follows:

- If there is no message instructing you to upgrade the Discovery Agent, the device or devices already have the compatible version of the Discovery Agent. Skip ahead to the last step of this procedure.
 - If a message instructs you to upgrade the Discovery Agent, make a note of the required Discovery Agent version number and continue with the next step in this procedure.
4. Click **Add Package**
 5. Click **Browse** in the add package dialog and browse to the Discovery Agent Setup folder under your SiteConfig install location on the SiteConfig PC.
 6. Select the required *DiscoveryAgent_<version>.cab* file and click **Open**.
SiteConfig generates deployment tasks to uninstall the existing version and installs the selected version and enables the **Start Deployment** button.
 7. Check the uninstall and install deploy tasks for the Discovery Agent and click the **Start Deployment** button when you are ready to deploy.
SiteConfig runs the deployment tasks.
 8. Repeat these steps for any other software deployment groups.

About the Discovery Agent

The SiteConfig Network Configuration Connect Kit, also known as the Discovery Agent, is a SiteConfig prerequisite that must be installed on all managed devices to allow for discovery and configuration by SiteConfig. Any version of the Discovery Agent supports discovery, so if the device has the Discovery Agent installed, it is not necessary to upgrade it before discovering the device with SiteConfig.

When you install the SiteConfig application on your control point PC, a subfolder called Discovery Agent Setup is created under your install folder that contains the Discovery Agent package. You are required to add and deploy this package to all your deployment groups to keep this software updated.

When you install a new version of SiteConfig, that version might come with an updated Discovery Agent package. If you plan to perform deployment operations on any deployment group and add a package that generates deployment tasks, SiteConfig displays text indicating that you are required to add the Discovery Agent package to the deployment group.

SiteConfig does this if it detects that there is no Discovery Agent in the deployment group or if there is a different version of the package in the group.

You must add the package to the group before the Start Deployment button will be enabled to allow you to run deployment tasks.

Known Problems

The following limitations are present in this release of software. If you wish to obtain more information about these limitations, please mention the reference numbers.

CR95410	Description:	SiteConfig sometimes displays an error message that says "An error was discovered processing a <security> header".
	Workaround:	Modify the clock time on the Control Point PC and all managed devices to have more or less the same UTC time. This error will only occur if the clock times in UTC are out of sync by more than 5 minutes.
CR107766	Description:	SiteConfig will install SNFS to C:\SNFS on all non K2 devices. This will result in the file system not being mounted after the upgrade if the install folder prior to the install was not C:\SNFS. The SNFS cab file is contained within the Generic iSCSI cab file.
	Workaround:	After installing SNFS, copy the fsnameservers file to C:\SNFS\config from the previous install location's config folder and reboot the device.
ncb00061809	Description:	SiteConfig cannot deploy software if the system description contains two STRATUS Core Services servers with the role of STRATUS Control Panel Services host.
	Workaround:	Make sure the system description contains only one STRATUS system, which must contain only one STRATUS Control Panel Services host.
