



T2™ iDDR

DIGITAL RECORDER/PLAYER

Express/Pro/Elite

Release Notes

Software Version 2.3.0.421 (June 2016)

Grass Valley[®] Product Support

For technical assistance, to check on the status of a question, or to report a new issue, contact Grass Valley Product Support via email, the web, or by phone or fax.

Web Technical Support

To access support information on the web, visit the product support webpage on the Grass Valley website. You can download software or find solutions to problems by searching our Frequently Asked Questions (FAQ) database.

- World Wide Web: <http://www.grassvalley.com/support/>
- Worldwide Technical Support: [Please use our online form](#)

Phone Support

Use the following information to contact product support by phone during business hours. After hours phone support is available for warranty and contract customers.

United States/Americas	+1 801 222 5204
Europe, Africa & Middle East	+ 44 844 338 7007
Asia (except China/Korea)	+86 21 5869 8668

Authorized Support Representative

To locate the support representative for your country, visit the Product Support webpage on the Grass Valley website: www.grassvalley.com/support/contact.

New Features of this Version

This Service Pack enables the following features:

- Clip markers
- Full-range RGB color depth for DVI output

Update History

This Service Pack fixes the following issues:

- T2 crashes when playing a playlist using a keyboard shortcut. (SFDC00486310)
- Playback is not smooth when playing a clip in Workstation mode
- T2 exports playlist to a media file slowly
- Fixed length recording does not stop at required length if recording length is entered by pasting text into the recording length field
- T2 unexpectedly restarts in VTR mode (SFDC00504517)
- Command Center crashes when playing certain playlists (SFDC00512016)
- Ingested MXF clip has incorrect header and footer (SFDC00518569)

Known Issues

Video stutters when playing back a clip with progressive to interlaced conversion

Description: If play – stop – play is performed quickly on a playout channel with progressive to interlaced conversion, playback stutters.

Workaround: None

Playback stop position shifts by 1 frame

Description: If reverse playback is stopped, the stop position is shifted by 1 frame. This occurs when playing a clip with progressive to interlaced, or frame rate, conversion.

Workaround: None