

# **T2™ iDDR**

DIGITAL RECORDER/PLAYER

**Express/Pro/Elite**

**Express 2/Pro 2/Elite 2**

## **Release Notes**

Software Version 2.3.1.82 (October 2016)

## Grass Valley<sup>®</sup> Product Support

For technical assistance, to check on the status of a question, or to report a new issue, contact Grass Valley Product Support via email, the web, or by phone or fax.

### Web Technical Support

To access support information on the web, visit the product support webpage on the Grass Valley website. You can download software or find solutions to problems by searching our Frequently Asked Questions (FAQ) database.

- World Wide Web: <http://www.grassvalley.com/support/>
- Worldwide Technical Support: [Please use our online form](#)

### Phone Support

Use the following information to contact product support by phone during business hours. After hours phone support is available for warranty and contract customers.

United States/Americas	+1 801 222 5204
Europe, Africa & Middle East	+ 44 844 338 7007
Asia (except China/Korea)	+86 21 5869 8668

### Authorized Support Representative

To locate the support representative for your country, visit the Product Support webpage on the Grass Valley website: [www.grassvalley.com/support/contact](http://www.grassvalley.com/support/contact).

## New Features of this Version

*This Service Pack enables the following features:*

- Native playback of XDCAM QuickTime clips.
- H.264 MP4 import - transcoded to HQ AVI (T2 Express / Pro / Elite only - T2 Express 2 / Pro 2 / Elite 2 already support this function).

## Update History

*This Service Pack fixes the following issues:*

- In P1/P2 sync mode, playback position unexpectedly jumps to the end of another clip if a start and end effect (event) is changed while playing (SFDC00502789)
- Video is sometimes blurred if variable speed playback is applied (SFDC00528604)
- Audio noise present while playing clip in Key & Fill mode (SFDC00539881)
- T2 freezes when operating shuttle control remotely in Key & Fill mode (SFDC00544843)
- T2 takes long time to load XDCAM clips from a Sony PDW-U1 / U2 XDCAM drive.
- T2 slow to export a TWF file if SxS or SD UHS-II card is selected as the destination.
- T2 handles AVCHD spanned clips as a single clip.
- T2 does not import certain P2 clips (DV, DVCPRO 25/50/HD) natively.
- Analog audio reference level configuration is not saved.

## Known Issues

### **Video stutters when playing back a clip with progressive to interlaced conversion**

*Description:* If play – stop – play is performed quickly on a playout channel with progressive to interlaced conversion, playback stutters.

*Workaround:* None

### **Playback stop position shifts by 1 frame**

*Description:* If reverse playback is stopped, the stop position is shifted by 1 frame. This occurs when playing a clip with progressive to interlaced, or frame rate, conversion.

*Workaround:* None