



T2™

INTELLIGENT DIGITAL DISK RECORDER

Express/Pro/Elite

Release Notes

Software Version 2.2.0.138 (October 2014)

Grass Valley[®] Product Support

For technical assistance, to check on the status of a question, or to report a new issue, contact Grass Valley Product Support via email, the web, or by phone or fax.

Web Technical Support

To access support information on the web, visit the product support webpage on the Grass Valley website. You can download software or find solutions to problems by searching our Frequently Asked Questions (FAQ) database.

- World Wide Web: <http://www.grassvalley.com/support/>
- US/Americas Technical Support: [Please use our online form](#)
- EMEA Technical Support e-mail address: [Please use our online form](#)

Phone Support

Use the following information to contact product support by phone during business hours. After hours phone support is available for warranty and contract customers.

United States	+1 801 222 5204
Latin America	+1 801 222 5204
Europe, Africa & Middle East	+49 2602 1069 100
Canada	+1 801 222 5204
China	+86 21 5869 8668
Hong Kong	+86 21 5869 8668
Singapore	+86 21 5869 8668
Australia	1 300 562 779 (within Australia)

Authorized Support Representative

To locate the support representative for your country, visit the Product Support webpage on the Grass Valley website: www.grassvalley.com/support/contact.

New Features of this version

This Service Pack enables the following features:

- Timecode chasing – synchronize P1 & P2 using LTC
- Native playback of QuickTime files:
 - T2 Express/Pro:** ProRes 422 & GV HQ are supported
 - T2 Elite:** ProRes 422, ProRes 4444, GV HQ & GV HQ with Alpha are supported
- Timeline playlist creation
- Display timecode status (R1: input TC, P1/P2: current TC, TC lock status, Remote on/off) in Workstation Mode
- Set clip name for next recorded file
- Create still file from clip
- Direct access to internal media storage from external PC via network (T2 Elite only)
- Keyboard shortcut to move to next or previous frame in Jog Mode
- Front panel operation saved to log file

Update History

The following issues are fixed or improved in this version:

Still image is imported with incorrect duration

Description: If the clip duration for still image import is specified, imported clip is 1 or 2 frames shorter than the specified duration

Ingest clip name is partially deleted

Description: If a 'dot' character is included in the filename of a clip that is then copied to an external drive, the filename text after and including the 'dot' character is removed from the filename of the copied clip (eg: clip.GV.avi > clip.avi)

T2 freezes when running cue-up command

Description: T2 freezes if the cue-up command is executed in R1 VTR mode

T2 crashes when unloading growing file

Description: T2 crashes if a growing file is unloaded from the playout channel after playback

An error occurs when starting playback via GPI control

Description: An error occurs when starting playback via GPI control if long start delay is configured

Playlist cannot be converted to .AVI file

Description: If playlist contains any item that has no audio, the playlist cannot be converted to a .AVI file

T2 crashes if a clip that is being played is replaced

Description: T2 crashes if a clip that is being directly played from a network drive is unloaded and then replaced by another clip

GPI output does not work while playing playlist

Description: GPI output that is configured in playlist does not work

Exported clip sometimes corrupted

Description: Clip that is exported via FTP is sometimes corrupted

T2 freezes when editing 59.94p playlist

Description: T2 freezes if 59.94p playlist is edited while playing

Exported clip corrupted if sub-clip of growing file is exported

Description: Clip is corrupted if sub-clip of growing XDCAM MXF is exported via FTP

Once FTP clip import is cancelled, the next import does not work

Description: If clip import via FTP is cancelled, the next FTP import of the same clip (or another clip that has the same name) does not work

Playback button does not work in R1 channel

Description: If R1 channel is running in VTR mode, playback button does not work

Incorrect recordable time (free disk space) is returned via AMP control

Description: T2 returns incorrect free disk space via AMP control if free space is over 24 hours

Still image cannot be exported

Description: If still image is generated from imported TWF file, T2 fails to export the still image file

Unnecessary log is recorded while playing growing file

Description: If a growing file is played out via AMP, an unnecessary log file is recorded to T2 process log

T2 fails to export TWF file via FTP

Description: If FTP export for TWF file is started while recording a clip on the R1 channel, TWF export fails

T2 crashes if a clip being played is replaced without unloading

Description: T2 crashes if another clip is loaded onto the same channel without unloading the clip being played.

T2 crashes if growing clip on playout channel is replaced by another clip

Description: T2 crashes if another clip is loaded onto the same channel that is being used by a growing file that is being played out, without unloading that growing file first

T2 cannot play XDCAM IMX clip

Description: T2 cannot play XDCAM IMX clip that is created by Sony Vegas Pro

.AVI file that is converted from playlist has different duration

Description: If a playlist contains trimmed clips that are exported to a .AVI file, the exported .AVI file has a different duration from the playlist, due to the missing trim points

Cue up command cannot be cancelled on R1 channel

Description: The cue-up command cannot be cancelled if the R1 channel is running in VTR mode

Audio noise appears while playing AVCHD clip

Description: Audio noise appears while playing an AVCHD clip

T2 fails to start up if corrupted media file is on drive

Description: If there is a corrupted clip on the media drive, the T2 Command Center application will not start

Clip info is not updated properly in the clip browser

Description: If ingest is started using the same clip name as a previously deleted clip, T2 clip browser does not update the clip information correctly

Unnecessary process runs in front panel mode

Description: T2 generates a film strip file for preview on the LCD, even if the preview function is turned off