



T2™ 4K Series

DIGITAL RECORDER/PLAYER

Release Notes

Software Version 3.1.0.863 (May 2019)

Grass Valley® Product Support

For technical assistance, to check on the status of a question, or to report a new issue, contact Grass Valley Product Support via email, the web, or by phone or fax.

Web Technical Support

To access support information on the web, visit the product support webpage on the Grass Valley website. You can download software or find solutions to problems by searching our Frequently Asked Questions (FAQ) database.

- World Wide Web: <http://www.grassvalley.com/support/>
- Worldwide Technical Support: [Please use our online form](#)

Phone Support

Use the following information to contact product support by phone during business hours. After hours phone support is available for warranty and contract customers.

United States/Americas	+1 801 222 5204
Europe, Africa & Middle East	+ 44 844 338 7007
Asia (except China/Korea)	+86 21 5869 8668

Authorized Support Representative

To locate the support representative for your country, visit the Product Support webpage on the Grass Valley website: www.grassvalley.com/support/contact.

New Features of Version 3.1.0.863

This update provides the following additional features:

- Support up to three video output in HD mode (only Elite / Pro)
- Support 2SI cabling for 4K video I/O (only Elite / Pro)
- Support to handle ancillary data while ingest and playback
- Support to ingest Grass Valley HQX MXF and allow FTP transfer while ingest
- Support ASIO audio driver for audio output

Update History

This Service Pack fixes/improves the following issues:

- Timecode chase does not work stably when playing DCI 59.94 clip (only Elite / Pro)
- Fails to import a clip that has other than video standard's resolution
- Editing clip marker does not work correctly for growing clip
- Aspect ratio conversion does not work in players when loading SD clip
- T2 does not detect certain clip timecode
- Shuttle control stops much behind position
- Cue-up+Playback does not work in certain playlist (SFDC00682231)
- VTR cue-up fails if progressive series format is selected in R1 channel