



T2™ 4K Series

DIGITAL RECORDER/PLAYER

Release Notes

Software Version 3.1.1.1044 (September 2019)

Grass Valley® Product Support

For technical assistance, to check on the status of a question, or to report a new issue, contact Grass Valley Product Support via email, the web, or by phone or fax.

Web Technical Support

To access support information on the web, visit the product support webpage on the Grass Valley website. You can download software or find solutions to problems by searching our Frequently Asked Questions (FAQ) database.

- World Wide Web: <http://www.grassvalley.com/support/>
- Worldwide Technical Support: [Please use our online form](#)

Phone Support

Use the following information to contact product support by phone during business hours. After hours phone support is available for warranty and contract customers.

United States/Americas	+1 801 222 5204
Europe, Africa & Middle East	+ 44 844 338 7007
Asia (except China/Korea)	+86 21 5869 8668

Authorized Support Representative

To locate the support representative for your country, visit the Product Support webpage on the Grass Valley website: www.grassvalley.com/support/contact.

Update History

This Service Pack fixes/improves the following issues:

- Memory leak occurs while repeatedly playback (SFDC00702019)
- If channel locked is last condition, channel unlock does not work after restarting T2
- SDI embedded audio output does not work on player channel while GPI/RS422 remote control (SFDC00693302)
- Front panel UI becomes slow after loading a clip
- Ref lock/unlock event is not recorded in T2 4K log (SFDC00699329)
- Both "NO SIGNAL" and "NO SYNC" appear if selected format in R1 mismatches inputted video
- Only 6 GPI output appear in playlist event settings on Front panel mode
- T2 freezes while sync playback (SFDC00698829)
- "Preview In Reset" AMP command does not work