



grass valley

T2™ 4K Series

DIGITAL RECORDER/PLAYER

Release Notes

Software Version 3.3.0.1438 (July 2020)

www.grassvalley.com

Grass Valley® Product Support

For technical assistance, to check on the status of a question, or to report a new issue, contact Grass Valley Product Support via email, the web, or by phone or fax.

Web Technical Support

To access support information on the web, visit the product support webpage on the Grass Valley website. You can download software or find solutions to problems by searching our Frequently Asked Questions (FAQ) database.

- World Wide Web: <http://www.grassvalley.com/support/>
- Worldwide Technical Support: [Please use our online form](#)

Phone Support

Use the following information to contact product support by phone during business hours. After hours phone support is available for warranty and contract customers.

| | |
|------------------------------|-------------------|
| United States/Americas | +1 801 222 5204 |
| Europe, Africa & Middle East | + 44 844 338 7007 |
| Asia (except China/Korea) | +86 21 5869 8668 |

Authorized Support Representative

To locate the support representative for your country, visit the Product Support webpage on the Grass Valley website: www.grassvalley.com/support/contact.

New Features of Version 3.3.0.1438

This update provides the following additional features:

- Support to display 60 / 50p timecode
- Support to playback growing clip that is being ingested by another T2 4K
- Support Fill/Key playback mode for 4K clip – only for T2 4K Plus series
- Movie file import support via FTP
- Support to export growing clip to connected XDCAM drive
- Support native playback of DNxHR MXF clip
- Support file conversion from 4K GrassValley HQX AVI to DNxHR MXF

Update History

This Service Pack fixes/improves the following issues:

- T2 does not display DCI-4K footage with 1:1 pixel aspect ratio
- T2 creates still image that has different color tone to original clip
- T2 doesn't set playlist event in correct frame rate if loaded clip's format is different to playout channel
- T2 does not set In point margin in VTR mode if In point is all zero timecode
- If both TC chase and file transcode are working, restart/shutdown T2 or switching I/O mode doesn't work
- T2 freezes while operating shuttle/VAR on synchronized playback mode
- Output audio may be unsynchronized once no output channel configured in ASIO device configuration
- Video ingest doesn't work if previous ingest is force cancelled
- T2 logs 'Delay Detect' while playing growing ProRes clip
- T2 does not register DNxHD 36 growing clip into the Bin
- T2 does not reset Playback remote status if I/O mode is switched
- T2 crashes if shutdown or restart is operated while running in synchronized playback mode
- Field mark that indicates displaying upper field footage appears even when stopping playback at lower field position
- Pass through does not work on EtoE / R1 monitor output when inputting SDI Level B signal
- Sony Content Browser rejects XDCAM HD 35M clip created by T2 4K (SFDC00730462)
- Player displays same timecode for two frames if a clip is loaded to player that different frame rate configured
- Pinned markers always based on zero start TC if clip's frame rate or scan type is different to player configuration
- Cue up point shifts toward 1 frame forward in VTR mode if T2 runs in front panel mode
- Fixed length ingest does not stop if In Out pinned capture ran just before
- Sync playback is unable to be turned off even though "Enable local operations while being remote controlled" is being enabled